

CCTV System Maintenance

A CCTV system whether small or large, standalone or remotely monitored requires regular maintenance to ensure your initial investment is safeguarded.

All too many businesses invest in CCTV, but then fail to keep it regularly maintained and then wonder why picture and recording quality is poor when they need it.

Modern Day CCTV systems use digital recording which is great, but means you don't interact with the system daily like you did when you had to change the tapes each day. (remember those days)

This means spotting degradation or potential faults is harder now, and in most cases clients only find their system has a fault when they try to replay images from an incident and find that its

not recording or the camera is not facing where it should do

After all you've invested in the technology so it would be almost criminal not to ensure its maintained properly.

Just like a car which needs an MOT as a minimum, your CCTV system needs some if only the most basic maintenance too.

Of course some clients like the total piece of mind of being able to pay one All-Inclusive price making budgeting much simpler.

Which ever option you need - we can tailor the plan to suit you.



Your 25 point maintenance

Main System Checks

1. Check Main Recording Suite
2. Check and test system keyboard and controls (where installed)
3. Obtain sample day/night images from cameras for reference point
4. Carry out program adjustment to DVR if required
5. Check and Report on Monitors condition
6. Check and note earliest recording to determine capacity of the DVR
7. Check Cable connections, Brackets and Hardware Condition
8. Check airflow around DVR and Powered Equipment and advise
9. Check integrity of internal Hard Drives and advise
10. Check and test remote viewing software & whether updates available
11. Check network connection details against those already held

12. Carry out visual condition check of Internal and External cameras
13. Check External Housing and fittings condition
14. Check Camera Pan Tilt, Iris and Zoom functions (where applicable)
15. Clean Camera Housing, Mounts & Hardware where required
16. Check individual power supply units
17. Check and fit labels where required
18. Clean system components where required

19. Check systems (DPA Data Protection Act) compliance
20. Check CCTV Warning signs fitted as required
21. Check download pack available where applicable
22. Check and assess whether additional training is required for staff

Following Maintenance visit....

23. Provide copy of signed works certificate
24. Provide Maintenance Completion Certificate
25. Provide Further Action Report of any additional recommendations



TOP TIP from our MD

Many businesses spend a fair proportion of their profits on latest CCTV technology and then forget the basics like ensuring it's regular maintained, that the cameras are clean, that lighting levels are maintained and bulbs replaced. Let us look after these with a regular maintenance plan.

A big problem for companies is a person that was trained on the CCTV is no longer employed so no-one knows how to use it. This is just one of the checks we make as part of our most basic maintenance plans



Maintenance Plans

We offer a wide range of maintenance packages to suit your needs, from simple preventative maintenance to a full comprehensive parts & labour plan giving you total peace of mind

- ▶ Preventative Maintenance Inspections
- ▶ Labour Cover Plans
- ▶ Pre-Paid Hours Plans
- ▶ Full Comprehensive Cover
- ▶ Safety Testing Services

In fact whatever your need we can tailor a plan to suit you

Key Benefits

- ✓ Gloucestershire Based Engineers
- ✓ Lower Hourly Rates
- ✓ 24 hour Response
- ✓ Full 24hr Out of Hours Support
- ✓ Free Daytime Telephone Support
- ✓ Dedicated Customer Support
- ✓ Free System Design & Advice
- ✓ Extended Warranties

Call our support team

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