

Intruder Systems Maintenance

An intruder alarm system can often be the most troublesome and neglected security system you have.

Luckily as most businesses interact with the system daily, faults are seen quickly, but this is usually just as you're locking up and going home.

Getting an engineer to attend out of hours can be expensive and you're delayed whilst you wait for the engineer.

So spotting problems is very important and much more cost effective overall as they can be fixed in the daytime.

No matter how good the system is you still need regular maintenance to ensure it continues to be good.

Maybe you've changed offices around or you're holding vastly more expensive or sought after stock? Then the likelihood is your alarm needs reviewing.

Sometimes it's simply that office moves have meant detectors are covered or no longer adequate.

All these can be spotted during even the most basic of regular maintenance.

You've invested in the system, so a little maintenance will keep it working for years to come and ensure your not wasting money on insurance premiums on a Policy that wont payout when you need it



Your 25 point maintenance

Main System Checks

1. Check Correct panel operation.
2. System walktest to check detection devices
3. Check Internal & external sounders and SAB's
4. Check Mains and stand-by power supplies and batteries are OK
5. Check Resistance and voltages of applicable circuits.
6. Check Cable and containment shows no sign of damage.
7. Check Physical condition of detection devices/equipment
8. Check Grade specific features (where applicable)
9. Check Zone programming is correct
10. Check for any zones omitted or switched off in programming
11. Check System Log (1week) and Action any findings as Required
12. Check Date and Time are correct.
13. Clean and label equipment
14. Check Log books are present and up to date.
15. Ensure engineer codes are updated (if applicable)
16. Check customer codes work and they have managers code available.
17. Test Alarm setting/unsetting (use system log to verify if unable to test)

Signalling (where applicable)

18. Test Signalling paths for correct operation (Primary/secondary)
19. Confirm Central Station Received signals
20. Check Signalling power source/battery backup
21. Check Fire alarm communications (where shared/connected)
22. Confirm System "OFF TEST"
23. System left in working order and out of engineer mode.

System Use

24. Confirm customer has no recent issues with the system.
25. Customer and relevant people know how to operate the system.
26. Check client aware on how to reset alarm system and Procedure
27. Check client aware of abort and cancellation procedures
28. Check Installation against original specification (where applicable)
29. Confirm with client whether building modifications have occurred
30. Check and note any obvious/new areas not covered by system

DID YOU KNOW.....

If you DON'T have a maintenance agreement in place with an approved installer then your business insurance would be **INVALID** & if you have a Police Response System then the Police could blacklist your business and not attend.

Insurance premiums are high, don't give them the satisfaction of not paying you in a claim, just because of a simple oversight. Make sure you have a written maintenance agreement.



Maintenance Plans

We offer a wide range of maintenance packages to suit your needs, from simple preventative maintenance to a full comprehensive parts & labour plan giving you total peace of mind

- ▶ Preventative Maintenance Inspections
- ▶ Labour Cover Plans
- ▶ Pre-Paid Hours Plans
- ▶ Full Comprehensive Cover
- ▶ Safety Testing Services

In fact whatever your need we can tailor a plan to suit you

Key Benefits

- ✓ Gloucestershire Based Engineers
- ✓ Lower Hourly Rates
- ✓ 24 hour Response
- ✓ Full 24hr Out of Hours Support
- ✓ Free Daytime Telephone Support
- ✓ Dedicated Customer Support
- ✓ Free System Design & Advice
- ✓ Extended Warranties

Call our support team

01452 721 721

sales@asguk.com

Repair & Maintain

Supply & Installation

Help & Advice

Training & Upgrades

www.asguk.com

